



Mr Chan Hai Kiang
Managing Director
Flexspeed Technology Pte Ltd

WORKING EXPERIENCE:

2003: Established Flexspeed Technology Pte Ltd

Your Preferred CNC machine tools and Smart Factory Solutions partner. Flexspeed Technology is a specialized machine tools manufacturer and distributor of CNC machine tools, offers state of the art technology with innovative robotics automation and I4.0 smart factory digitalization for the precision engineering industry

Flexspeed is also a solutions provider for vertical warehousing management, manufacturing iSMART ERP software (integrated Smart Manufacturing And Resource Technology) and robotics system integrator providing robotics automation solutions for CNC machines tending and customized solutions for customers' specific automation requirements across different manufacturing industry.

Together with iIOT machine monitoring and data analytics software, it offers quick and easy access to operation, overall equipment efficiency (OEE), machine status, and other machine data which enables managers and operators to adjust machines as needed across the production to increase efficiency.

Our JV factory in Taiwan, **Shinzawa Precision Machinery Co., Ltd** is a professional CNC machining center manufacturer. Ever since our company's establishment, the pursuit of continuous progress and total customer satisfaction is the driving power of our company's success. We strive for "perfection without compromise" as our highest belief is in technical research and development.

Flexspeed is also leading an industrial alliance iSMART. This is an alliance collaboration between industry experts to foster technological innovation and excellence as an enabler in local and overseas i4.0 projects across all industries and be universally recognized for the contributions of technology and of technical professionals in the field of i4.0

Self Employed - Provide machine tools repairs and servicing (2001 – 2003)

Siber Hegner SEA Pte Ltd (1997 – 2001)

4 years as a Regional Service Manager and responsibilities includes:

- Commissioning and repairs of the various types of machine tools represented by Siber Hegner in the ASEAN countries
- Provide application and service training to customers
- Provide technical support to sales staff and assist in sales presentation
- Liaising with manufacturers in matters relating to service, spare parts and machine sales

Maho Aktiengesellschaft Ag (1990 – 1994)

Joined as a senior service engineer and duties includes commissioning, troubleshooting and repair of CNC machine tools i.e. universal milling machines, machining centers and lathes in the Asia Pacific countries. Apart from providing repair services to customers, other duties includes:

- Liaised with head office relating to service and technical matters
- Coordination of service activities to support marketing staff
- Supervise and assist agents in the Asia Pacific countries
- Conduct maintenance course for customers and agents
- Preparation of quotations for repairs and spare parts
- Order processing

During this time attended a 3 months training in Maho factory in Germany

Nippon Machine Tool Pte Ltd (1985 – 1990)

(A machine tools trading company representing mainly Japanese machine tools manufacturer)

4 years as a Service Engineer / Supervisor leading a team of service technicians to provide an efficient and market oriented after sales service in commissioning, provide warranty service, troubleshooting and repair (mechanical, electrical, hydraulic and pneumatic) of conventional and CNC machine tools i.e machining centers, lathes, precision surface and universal grinding machines, jig grinding machines, edm and wire cut machines.

During this time, attended several training in machine tools manufacturer factory in Japan: Hitachi Seiki, Mitsui Seiki, Mitsubishi Nagoya Works and Okamoto in Singapore

Japan Singapore Technical Institute / Brown Boveri Training Center (1981 – 1985)

After graduating from Japan Singapore Training Centre (EDB) with a Craftsman Certificate in machine tools maintenance in 1981, was sent to Japan for 7.5 months of training in Japanese language and training in Nissei Plastic Industrial Co., Ltd factory.

After return from Japan, worked as a Training Officer in the above EDB training center conducting theory and practical hands-on training for apprentices in Precision Machining and Machine Tools Maintenance